

## **MEDIA RELEASE**

### **LICENSED POST OFFICE GROUP ENDORSES AUSTRALIA POST LEADERSHIP**

**Wednesday October 21, 2020**

THE organisation representing the interests of more than 2,850 licensees of Australian Post's Licensed Post Office network has today pledged its strong support for Australia Post management and chief executive Christine Holgate.

In a letter sent to members of the Senate Environment and Communications Legislation Committee, executive director of the Licensed Post Office Group (LPOG) Angela Cramp endorsed Ms Holgate and the current Australia Post management for their commitment to growing the business and supporting essential reform.

“Christine Holgate is a unique leader that has breathed life back into Australia Post, and has brought her experience and expertise to this business to provide Australia with a viable, fit for purpose postal service,” Ms Cramp said. “She is dedicated, dynamic and determined that this business can grow.”

Ms Cramp, speaking on behalf of the LPOG Board and members, said it was astounding to see the current public criticisms of Australia Post leadership and performance.

“As the most heavily invested shareholder group in Australia Post - outside of the Federal Government - we find it alarming to witness what amounts to a campaign against Australia Post and Ms Holgate,” Ms Cramp said.

“The success of Australia Post is personal to Licensees; it is often our entire financial futures that we invest into purchasing and operating our LPOs. As we saw validated in previous Senate Committee inquiries, there is an overwhelming need for Australia Post to introduce significant reforms to meet the changing needs of Australian consumers and communities, incorporating the emerging digital options, while continuing to remain financially viable into the future. The current Australia Post leadership supports those reforms, and we absolutely support them.”

Ms Cramp said the pandemic has proven beyond a shadow of a doubt that Australia Post is an absolute essential service for all of Australia.

“The growth in online shopping has seen Australia Post facilitate an additional \$4.2 billion in e-commerce during COVID-19 - delivering 82% of Australia's e-commerce value.

“Australia Post is more important than ever before in keeping Australia connected. It must be preserved.”

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